## COUNCIL POLICY



SUBJECT: CLAIMS AGAINST THE CITY

POLICY NO.: 000-09

EFFECTIVE DATE: September 13, 1993

#### **BACKGROUND:**

City Council amended this Council Policy on June 25, 1965 to establish a procedure for the efficient administration of claims against the City. This was done in accordance with the California Government Code, section 935 et seq. As was the case in 1970, the City continues to self-insure the greater portion of its potential liability and the purpose of this amended Council Policy is to provide for increased efficiency in the administration of all claims and lawsuits filed against the City.

### **PURPOSE**:

The purpose of this amended policy is to provide for an increased efficiency in the handling of all claims and lawsuits that are filed against the City up to and including twenty thousand dollars (\$20,000), and up to and including fifty thousand dollars (\$50,000) for those claims and lawsuits associated with water main breaks and sewer back-ups. All other claims will be administered in accordance with the procedure established by Council Policy 000-09 on July 29, 1991 and pursuant to California Government Code, section 935 et seq.

#### POLICY:

- I. All claims shall be filed with the Director of Risk Management.
- II. The Claims and Insurance Division of the Department of Risk Management, herein called "Division", is assigned responsibility for administering claims against the City, pursuant to Government Code 935 et seq. and as hereinafter provided.
- III. All claims shall be investigated and adjusted by Division.
- IV. Division shall have the authority to allow, deny or compromise all claims wherein the amount paid in settlement does not exceed twenty thousand dollars (\$20,000), and up to and including fifty thousand dollars (\$50,000) for those claims and lawsuits associated with water main breaks and sewer back-ups. Claims for damages will be allowed or compromised with the following conditions:
  - 1. Five thousand dollars (\$5,000) field settlement authority for each Claims Representative II with the approval of the Claims and Insurance Manager.
  - 2. Five thousand (\$5,000) to twenty thousand dollars (\$20,000) settlement authority with approval of the City Manager.

## CITY OF SAN DIEGO, CALIFORNIA COUNCIL POLICY

### **CURRENT**

- 3. Five thousand dollars (\$5,000) to twenty thousand dollars (\$20,000) settlement authority with the approval of the Director of Risk Management for those claims and lawsuits associated with water main breaks and sewer back-ups.
- 4. Twenty thousand dollars (20,000) to fifty thousand dollars (\$50,000) settlement authority with the approval of the City Manager for those claims and lawsuits associated with water main breaks and sewer back-ups.
- V. All claims which have a total value in an amount in excess of twenty thousand dollars (\$20,000), and in excess of fifty thousand dollars (\$50,000) for those claims and lawsuits associated with water main breaks and sewer back-ups, from one or any combination of funding sources including the value of future payments, shall be approved or denied by Council resolution unless otherwise denied by operation of law. A claim denied by operation of law is recognized as denied by Government Code section 912.4 when, after forty-five (45) days of filing the claim, no City action is taken either by way of acceptance or denial.
- VI. Notification of denial of claims, whether by Division, by Council resolution or by operation of law, will be made in writing to the claimant.
- VII. In all cases that are settled, Division shall obtain a warrant-check from the Auditor and Comptroller and forward it to the claimant in return for his properly signed and executed release. In the interests of efficient claims management, and where the liability exposure so indicates, Division may elect to pay portions of claimant's losses as they are incurred, securing partial release receipts to be applied to the full release at the termination of the claim where it is practical.
- VIII. In all cases, Division shall seek the advice and consent of the City Attorney on questions of law.
- IX. In all cases in which a summons and complaint is served on the City, the case shall be forwarded to the City Attorney for legal action.
- X. In all cases of claims or suits or potential liability exposure in excess of the applicable self-insurance limits, Division shall in writing place the excess coverage insurance carrier on notice of the claim and coordinate investigation and litigation with that carrier.
- XI. Division will provide the Council with a monthly tort claims statistical report. This report shall reflect the City's claims volume and expense experience in the self-insurance program.
- XII. The City Manager and the City Attorney shall notify the City Council of any claim, litigation, or discrimination complaint, regardless of value, involving an employee directly appointed by the City Council when it is determined that reasonable cause exists for such charges, and notify the Council again upon disposition of such charges.
- XIII. It is the policy of the City Council that employees, who are determined to have committed unlawful discrimination, shall personally pay for the costs of their defense and any damages awarded through settlement or by a court, to the extent allowed by law.

# CITY OF SAN DIEGO, CALIFORNIA COUNCIL POLICY

### **CURRENT**

### **HISTORY**:

Adopted by Resolution R-184185	06/29/1965
Amended by Resolution R-192807	02/01/1968
Amended by Resolution R-193581	05/02/1968
Amended by Resolution R-200428	07/30/1970
Amended by Resolution R-264164	09/30/1985
Amended by Resolution R-268138	04/20/1987
Amended by Resolution R-278427	07/29/1991
Amended by Resolution R-282607	09/13/1993